

Disaster Relief Summary Sheet

Our goal is to provide the highest level of service possible while helping our members recover from Hurricane Ida. For the most up-to-date relief information, visit www.LouisianaFCU.org/recovery.

Actions we're taking to prevent financial hardship:

Fee-Free Skip-A-Pay: Members may apply to skip payments for vehicle loans, personal loans, and lines-of-credit. Fees will be waived, but interest will continue to accrue on the loan. Members should complete this form: <https://www.LouisianaFCU.org/skip-a-pay>.

Mortgage Deferrals are being considered on a case by case basis. All requests should be emailed to mortgageservicing@LouisianaFCU.org and rtalbert@LouisianaFCU.org.

Foreign ATM Fees are being waived for all out of network machines. The foreign ATM fee is the fee we charge when a member uses an ATM not owned by us.

NSF Fees and Transfer Fees are being waived. Members will see the NSF fee charged and then reversed.

Personal Relief Loans are available to members experiencing financial hardship. Loan details can be found at www.LouisianaFCU.org/relief.

